

Delivery & Ordering Details : Vancouver/Lower Mainland

- Minimum order for delivery: \$75
- Delivery Fee: \$5 (Half of every delivery fee collected will be donated to RainCoast Research Society (Alexandra Morton's studies on fish farms & their effect on our wild BC stocks – see our links page)
- Please send us an email with your order (**cfvironmaiden@shaw.ca**). Phone calls are ok – but it may take us a few days to return your call. A price list via email will be sent upon request.
- We will return your email with the weight, price & delivery date/time. Be sure to look your confirmation over well and let us know if you wish to make any changes or corrections.
- Orders requiring individual weights (i.e. whole fish, a fillet side, etc.) should be made no later than noon the day before the delivery date – but we will accommodate when possible.
- Send us your delivery address, daytime phone number and any extra info pertinent to your delivery (i.e. buzzer, where to put your order, etc.)
- Questions are welcome and if you are confused about any of our offerings – just ask.
- No splits on cases, please – the reduced price is based on whole cases w/no extra handling.
- Mainland deliveries are made on/or near the same date as our Winter Farmer Market dates – see our 'home' page on our website. Summer deliveries are made on an as needed basis on either a Sat/Sun/Weds.
- Deliveries are typically made during the day but there are occasions when our Mainland deliveries are made early AM or in the evening. Let us know if this is preferred or a problem for you.
- If you do not intend to be home during the delivery, please leave a cooler on the front/back porch, along with a check payable to Iron Maiden Seafoods inside.
- If you intend to be home – please have payment ready at the door.
- Credit cards are accepted – please phone us with your number and expiry date in advance (left on our voice mail is fine – 250-642-3551). Do not send via email.

- Those in a condo will need to be home for the delivery or make arrangements with a neighbour. Office/work locations are fine.
- Unfortunately, exact delivery times are not always possible, but we will gladly provide our cell number so you can track our progress throughout the day. We find it easier to negotiate the high seas than the streets of Vancouver so bear with us! 😊

Pick-up orders

- Please send us your order via email as explained above. We will send you a confirmation of your order. Let us know of any changes and at which farmers market you would like to pick your order up.
- While at the market – if we're busy, just come along to the side of our table and let us know you're there – we'll serve you next.
- Orders that require us to pre-weigh (i.e. fillets, whole fish, etc.) or a variety of bits and pieces, should be sent to us by noon the day before the market. Whole cases (i.e. 10-20 lb boxes) are easy so we can usually grab those on the way out the door en route to the market – so last minute emails/calls are fine.
- We encourage those requesting large or several whole fish (salmon & tuna) or 10-20 lb cases to order in advance for pick-up to be assured we have what you need at the market.
- There is no fee for advance pick-up orders.
- No minimum amount on pick up orders.